

PUBLIC NOTICE

GUIDELINES ON PROCESSING OF TAX REFUNDS UNDER DOMESTIC TAXES

In a bid to fast track refund application processing and support the economy in recovery from the COVID-19 effects, Uganda Revenue Authority has put in place mechanisms to urgently expedite processing of all pending Tax refund applications

We would like to inform the clients that in order to streamline tax refunds processing and make the process faster, the following administrative guidelines will apply going forward:

1. All supporting documentation must be submitted in full and at once within 2 days after submission of the tax return with refund claim. Any refund claim with partial documentation to support it SHALL be rejected.
2. Clients with pending refund claims who are unsure of what they submitted or have not submitted complete documentation to support their claims are advised to submit amended returns online or submit full documentation by 20th May 2020.
3. The same guidelines above will apply to the Offset Claims.
4. Taxpayers submitting refund claims SHALL be expected to ensure that the claim is 100% legitimate. Any fraudulent refund claims will attract severe sanctions including prosecution.

The above guidelines have been taken to ensure we fast track processing of legitimate refund claims and offsets in order to facilitate businesses better.

We urge the Public to remain calm and adhere to all guidelines from the Ministry of Health in preventing further spread of COVID-19.

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URA MANAGEMENT

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